

# Understanding the importance of Provenance from the Perspective of a (Geospatial) Decision-maker

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**DSTL Supervisor:** Amanda Shakir

SDQ 2020: 3rd INTERNATIONAL WORKSHOP ON SPATIAL DATA QUALITY



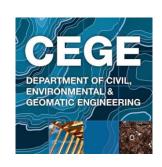
## **Overview**

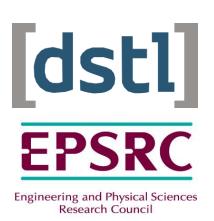
- Research Focus
- Initial Research
  - Primary aim (Research sub-question)
  - Producer side investigation (standards and implementations)
  - Results (Theoretical Provenance Framework)
- Methodology 1
  - Approach decision-maker's perspective (Qualitative and quantitative data)
  - Qualitative data analysis (Thematic Analysis)
  - UpToDate Results
- Future Plans
  - Methodology 2



## Research focus

- Civil, Environmental & Geomatic Engineering
- May 2017 May 2020
- Co-sponsored
  - Defence Science and Technology Laboratory
  - UK Engineering and Physical Sciences Research Council
- 4 research stages (end-user perspective)
  - Provenance and related concepts investigation
  - Approach the most important provenance factors
  - Enhance the interaction between decision-makers and information outputs
  - Evaluate trust perceptions







## **Research Focus**

- Can identifying and presenting the required provenance factors for information that has been derived from geospatial sources, in a usable and useful manner, help decision-makers to make use of this information?
  - How provenance is linked with metadata and data quality?
  - What are the most important provenance factors according to decisionmakers?
  - What is the best way to present them?
  - To what extend decision makers' trust perceptions can be influenced?

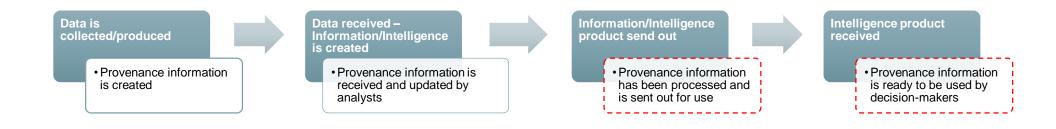


# **Initial Research – Linking provenance**

- Provenance is defined as "information about entities, activities, and people involved in producing a piece of data or thing, which can be used to form assessments about its quality, reliability or trustworthiness" (W3C 2010).
  - Several provenance definitions, descriptions and characteristics are found
  - Data quality elements and indicators are examined
  - Metadata types and sub-metadata elements



# **Initial Research – Linking provenance**

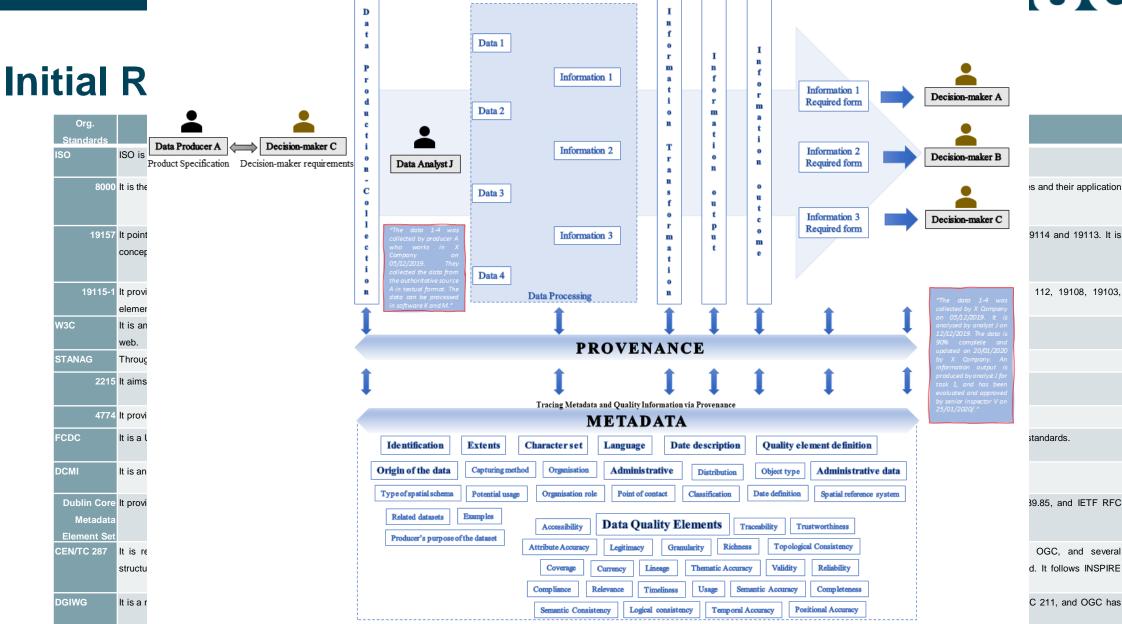




# **Initial Research – Linking provenance**

Prôvenance	Metagata  Basic Description
International Organisation for Standardisation  (ISO)	It is a global alliance composed of 163 national standards bodies, having a goal to gather experts from all over the world and papproach global challenges with innovative solutions 500%. 19115-1
<ul> <li>World Wide Web Consortium (W3C)</li> <li>W3C PROV</li> </ul>	It is an international organisation develope standards projectly and quitelines to guarantee the upapility of the web (W3C 2018).
Dublin Core Metadata Initiative (DCMI)	It is an open organisation focusing on meadata design and matter TCN 2010 FE
North Atlantic Treaty Organization	Through standards, interoperability among NATO's allies is accomplished and by implementing several concepts, doctrines and
Data Quality	procedure, the use of the available sources improves its effectiveness (NATO 2018).  Lineage Implementations  It is a multi-national body responsible for geospatial standardisation of defence organisations (DGIWG 2018).
Defence Geospatial Information Working Group (SIWG SO 8000	It is a multi-national body responsible for geospatial standardisation of defence organisations (DGIWG 2018).
E ropea   Sn nitte e foi S lai di Sor (CEN)/TC 287	It is the European Committee for Standardisation of the European Union to develop and define voluntary standards (CEN 2018). It is composed of 34 National Members.
Federal Geographic Data Committee (FCDC)	The Federal Geographic Data Committee (FCDC) is a national (US) governmental committee, providing insight and oversight for
	geospatial decision-making (The Federal Geographic Data Committee 2018).

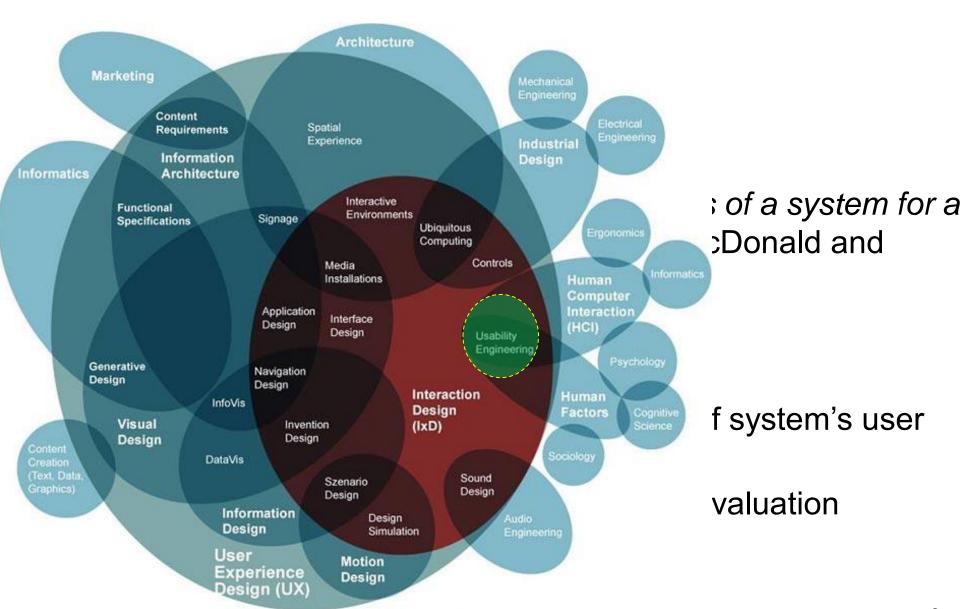






# Methodolog

- 4 research stage
   perspective)
  - Provenar investigat
  - Approacleprovenal
  - Enhance decision-loutputs
  - Evaluate





# **Methodology 1**

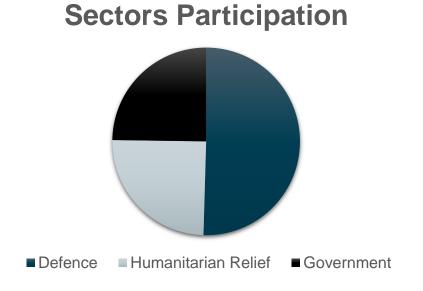


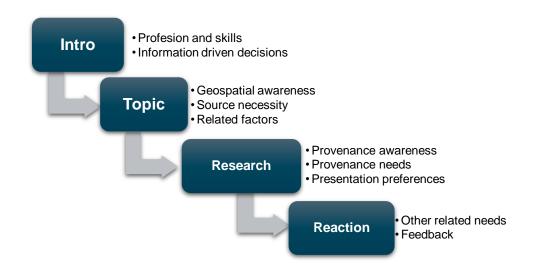
- Goal Setting: Identify the most important factors
- Provenance Requirements:
  - At least basic geospatial knowledge
  - Use information in any data stage before decision-making

Case Studies	Description of participant identification
Case Studies	Description of participant identification
Defence (RSMS)	A snowballing method is used to identify participants in the UK defence, making use of the Defence Security Technology Laboratory (DSTL) network. Thus, a wider audience also containing participants from the Royal School of Military Survey (RSMS) accept to participate.
NGO (MSF)	Three humanitarian NGOs which are in close cooperation accept to participate: Missing Maps, British Red Cross (BRC) and Doctors Without Borders (MSF).
GOVERNMENT (MOJ, Hackney)  Ministry of Justice	The GIS offices of the HM Courts and Tribunal Service (HMCTS) and of Hackney's municipality accept to participate as the governmental (central and local) case study, aiming to support decision-makers and to improve the spatial information of the municipality.  Hackney



# Methodology 1 – Approach Decision maker's perspective





- 11 semi-structured interviews
- ~ 45 minutes each
- Full detailed transcriptions (121 pages, ~ 61K words)

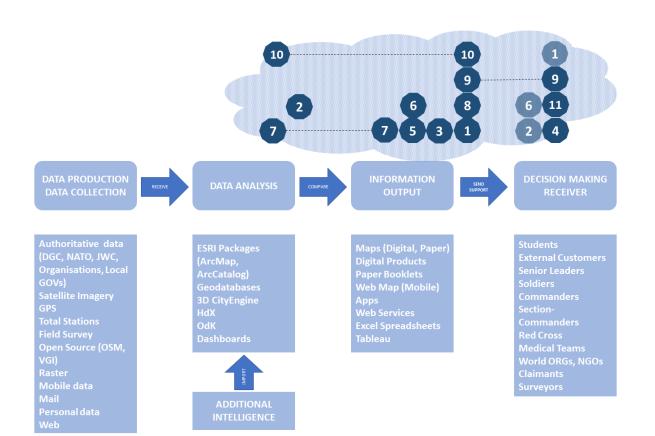


## **Methodology 1 – Thematic Analysis**





## Methodology 1 – Familiarising with the data



 The more the geospatial knowledge the less decisionmaking and viceversa.

NVIVO##



# Methodology 1 – Generating initial codes and themes

					Releasability -				•
codes and th	emes				Others	- Validation-Correction			
Transcript	Codes	Themes (sub)	Participant	Page	Constraints	1	/		- Governance
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But like I said, when you know it's a product from a <u>specific organisation</u> , you know, you <u>already know majority of that information</u> . So, you know what <u>level</u> <u>it is collected</u> across that are here to a <u>standard</u> ; the bits of the information	Organisation name: Awareness of basic factors     Currency and date could be lost.	FACTORS Identification Date Related	3	7	Reference System				Assurance
you would then <u>lose is how current is it,</u> <u>when was it collected?</u> Um, and stuff like that.					Reason of analysis				Descriptive
					Source Contact				Percentage
					Creator's Contact			Provenance Presentation	Tabular
For me, the <u>date goes also really on top</u> there. For me, <u>date is really a thing.</u> I would say if <u>it's date from the 1970s, okay.</u> (Smiling) <u>Just leave it out.</u> But that's true. You have those maps of the 1970s.	Important of date     Currency important explained through example.     It seems that she can decide based on date	FACTORS Date Related	8	13	Creator's name		Initial		Visual Effects
					Extractor's name		Thoughts		Visual Effects understanding
					Provenance creator's name	Metadata factors			Granularity
So, when I'm looking at this, it just seems like it's all over the place, whereas that's very concise. It's easily readable and it's understandable. Like I	Description of previous statement     She would like to receive provenance	PRESENTATION  Tabular format	10	7	Example of usage -				Data Quality  Description
understand it <u>straight</u> , straight away. Um, so <u>if we can have the, the data</u> provenance listed in the table, but also add a visual effect to go with it. So <u>not</u>	information as a combination of tabular format with visual effects.	Visual effects			Language used				Compliance
only as it's listed in all this information; is showing you that visually this is what's going on as well.					Intended usage				Accessibility
					Date )			Data Quality	Completeness
					Date of analysis			factors	Contribution
					Date of creation				Positional Accuracy
					Date of source				,
					Date valid until				Coverage
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Classification

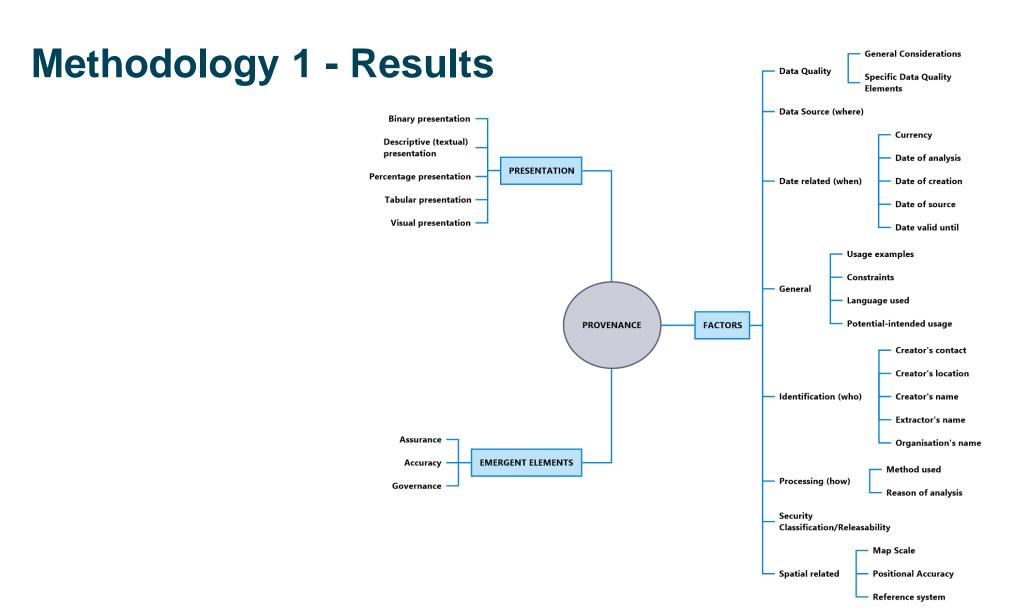
Security factors



# **Methodology 1 – Important sub-themes**

	Sub-themes	Representative quotation	Why this quote fits the theme?	Par/Ref (Total)
щ	Quality Considerations	"Some of them are obvious, like completeness, validity, usage, currencyListen to the other ones, I would not really have known about them or considered." (Participant 11, p. 7)	It demonstrates the basic understanding of end users to quality issues.	8/20
VENAN	Source	"For me it's all about that, that authorised source. (Participant 5, p. 6)	Source (authorised or not) should be known.	9/24
THROUGH PROVENANCE	Date related	"the data is very messy, and nobody likes to work without a date" (Participant 10, p. 4)	It demonstrates the importance of knowing the date.	11/59
PRESENTED	General Considerations	"Eh, just give you a bit more information about the data. It's nice to have, is not essential though." (Participant 2, p. 8)	General information can improve the understanding.	7/11
	Identification	" if you say try to add them like date when it's collected then by who? Lie by who, but not by person, by each organisation" (Participant 8, p. 7)	It appears that knowing the organisation of where the data collected is important.	10/39
MPORTANT FACTORS	Processing Considerations	"And it is important to know, to know why as well. Um, I suppose that kind of links in withwhat they done to it and why have they done it?" (Participant 5, p.6)	The need to know more about the process of the information and the intended use of it, exposes.	6/15
IMPORTA	Security	"Um, and then, uh, the, uh, the classification. So, who can they be released to? Classification, uh, slash releasability You difficult to make a decision with it if you can't push it out there to the commander for example, if he did not have a security clearance to see it." (Participant 3, p.8)	,	6/7
	Spatial related	"It's good having a positional accuracy but if I don't know the reference system that was used to create it then my understanding of the accuracy of position may be different to the creators." (Participant 1, p. 7)	,	7/25



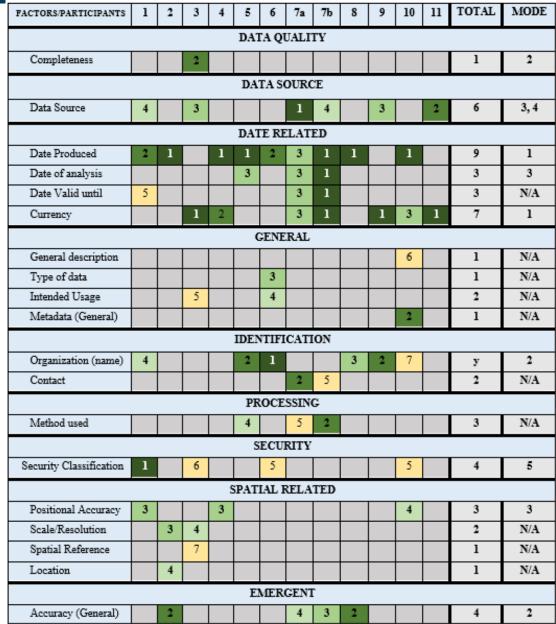




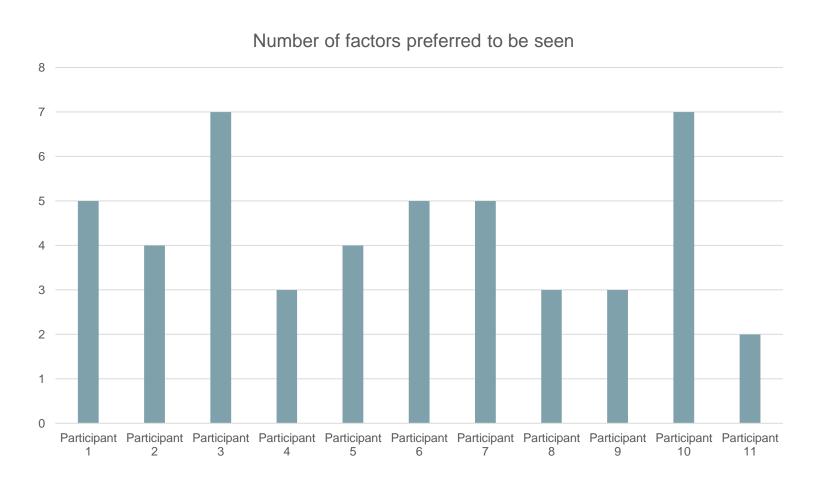
Participant	Ranking a date related factor as the most important to be seen.
Participant 2	"Yeah, the date captured 1"
Participant 3	"you could probably shift them around, but the top few definitely
	currency, completeness and the data collection source and resolution is,
	you know, is definitely important."
Participant 4	"You'd always wish for the most up to datepiece of data."
Participant 5	"So, when, you know, currency is everything these days Dates, it's all
	about dates and who."
Participant 8	"if I'm thinking about kind of metadata, we try always to attach to our
	data sets as the source and the date of the, of the source, like the data
	that is created."
Participant 9	"Anything with a date on it is very important."
Participant 10	"the biggest, biggest thing is just from my colleagues' point of view is
	understanding the date, uh, first glance."
Participant 11	"The key elements, you know, it's the, you know: How recent the data is
	and uh, you know, the source of that data."



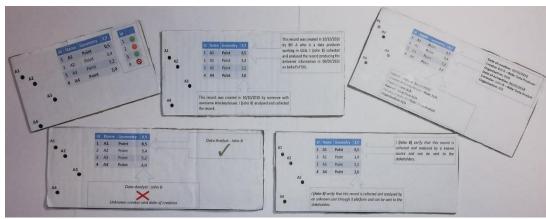
- "...to be honest, I wouldn't, yeah, I probably wouldn't necessarily be, eh, fully aware of that. I'm not, I'm not an analyst, so, so, the, yeah the accuracy of that data in those sort of parameters will be not relatively caught previously." (Participant 11)
- "Anything with a date on it is very important." (Participant 9)
- "But the most fundamental things, again, from my assessment, I would like to be able to see those straightway that kind of staff. To give me a quick understanding and not just me but also the customers..." (Participant 1)







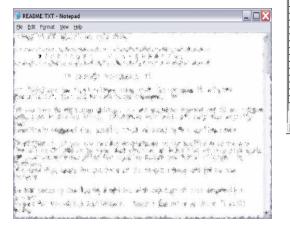


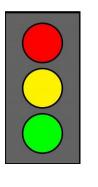
















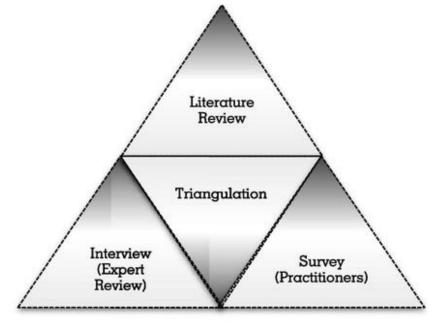
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ш	3	WA-OWF	639	2015	8	13	8/13/2015	NCSB	NCSB	Northwest	F
	4	WA-OWF	505	2015	7	20	7/20/2015	NCSB	NCSB	Northwest	F
Ⅱ	5	WA-OWF	517	2015	7	20	7/20/2015	NCSB	NCSB	Northwest	F
Ш	6	WA-OWF	510	2015	7	20	7/20/2015	NCSB	NCSB	Northwest	F
Ш	7	WA-OWF	502	2015	7	20	7/20/2015	NCSB	NCSB	Northwest	F
Ш		WA-OWF	500	2015	7		7/20/2015	NCSB	NCSB	Northwest	F
Ш	9	WA-OWF	Ugulano/Johansen	2015	7	20	7/20/2015	NCSB	NCSB	Northwest	F
Ш	10	WA-OWF	495	2015	7	20	7/20/2015	NCSB	NCSB	Northwest	F
	11	WA-OWF	Junction Mtn	2015	7	- 11	7/11/2015	NCSB	NCSB	Northwest	F
		WA-OWF	409 Libby Creek	2015	7		7/10/2015	NCSB	NCSB	Northwest	F
Ш	13	WA-OWF	410 OWF	2015	7	10	7/10/2015	NCSB	NCSB	Northwest	F
Ш		WA-OWF	Splawn Crk 402	2015	7	9	7/9/2015	NCSB	NCSB	Northwest	F
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# Future Plans – Validation (Internal and External)

- Data collection method (Methodological Triangulation)
  - Literature review
  - Semi-structured Interviews
  - Online Questionnaires



Alassafi et al. 2017



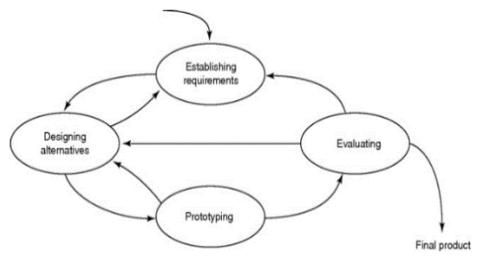
# **Future Plans – Methodology 2**

## Prototyping

- Low fidelity: simple, cheap and quick
- High fidelity: higher level of functionality, approach final product

### Evaluation

- Collect information about decision-makers' interaction
- Measure their performance
- The evaluation method depends on the fidelity level of prototyping



Preece et al. 2015



# Presenting and evaluating provenance information (Usability and trust)

User Testing	Inspection (replacing user feedback)	Field
Think aloud	Expert Judgment	Behavioural observations
Metrics	Guidelines and checklists	Collages or artefacts
Post-use usability questionnaires	Heuristic Evaluation	Log analysis
Engagement	Walkthroughs	Experience sampling method (ESM)
Aesthetics		Living laboratory
Interviews/Focus groups		
Emocards		
Personal meaning maps		
Facial expressions		
Physiological reactions		

Table produced by Macdonald and Atwood (2013)



### **Future Plans – Needs**

 ! Do not hesitate to contact me you are interested to take part in the next stages of the research (online survey, usability testing)!

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## Related work

- Papapesios, N., Ellul, C., Shakir, A. and Hart, G., 2019.
   Exploring the use of crowdsourced geographic information in defence: challenges and opportunities. *Journal of Geographical Systems*, 21(1), pp.133-160.
- Noskov, A., Grinberger, A.Y., Papapesios, N., Rousell, A., Troilo, R. and Zipf, A., 2019. Modelling and Assessing Spatial Big Data: Use Cases of the OpenStreetMap Full-History Dump. In *Spatial Planning in the Big Data* Revolution (pp. 16-44). IGI Global.



# Thank you

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