ELRA & European Land Registries

During and after the

COVID-19 pandemic
• How did ELRA manage?

• Phases of the pandemic
  • 1st wave - total shock
  • 2d wave - this will be the new normal for at least some time

• How to adapt?

• Our core business is CONTACT
• From seminar to webinar

• Solutions have improved quite quickly
• We have adapted smoothly
• We discovered advantages and disadvantages
• Pro
  • A lot less travelling
    • time & budget consuming
  • Attend partly to meetings
  • Effectiveness
• Contra
  • Networking
  • the vitality of the organisation
At ELRA, it was almost business as usual
  - Board meetings
  - Network meetings
  - Projects
    - Imola III- a project on track
      - In close relation to the EC Land Registers Interconnection project
    - Training webinars for CP’s
    - Forums
• Covid relaxed activity
  • Study: Special measures implemented in the LR in Europe
  • 4 questions - 4 areas
    • Organisational
    • Legal
    • Economic
    • Work load
• Findings of the ELRA/ Covid Study
  • Published in the E-Justice platform
  • Differences between countries
    • The national counter-covid measures affect the operations of the LR (see Sweden)
    • More digitalised LR adapted better (see Estonia)
  • A decreased number of applications
• Lessons learnt
  • In the future we may face other pandemics
    • We have to be better prepared in all areas of society
    • For administration the answer is digitisation on a human scale
  • Society reacts
    • Proves to be quite resilient
    • Augmented interest in sustainable growth
• Trends
  • In the real estate market
    • Increased transferability
      • Tokenisation
      • Smart contracts
  • In delivering legal security
    • The digital twin /avatar takes shape
      • Authenticity of deeds
      • Electronic signatures
      • Fundamental adjustment of legislations
• In operations/ administration
  • Interconnection
  • Standards
  • Co-operation
  • Digitisation and cyber security
  • The home office
  • Hybrid conferences
  • State intervention is expected
• EU as the motor for resilience
  • The recovery plan for Europe
    • The Recovery and Resilience facility
  • A Europe fit for the digital age
    • The European digital ID
    • Connectivity
    • Enhance digital skills
  • Open data Directive versus General Data Protection Regulation
• But
  • what about digital illiterates????
  • What about the helpdesk, just killing your ears with tin music and repeated messages for hours
  • What about the chatbot making you believe someone is there to help you and in the end leaving you with a meaningless answer?
  • What about administrations’ websites enhancing efficiency by avoiding any possible direct human contact
The answer

- Digitisation at human scale
  - Every digitisation should serve the broader goal of administrations to provide a maximum of service to society, minimising the resources required
- The citizens at the centre
- Am I working for technology or vice-versa?
thank you!
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