

CYPRUS

Cyprus unveils window on its work with new web portal

Cyprus's new internet services platform is a significant milestone in the history of the Department of Lands and Surveys (DLS).

A key component of Department's IT-centric culture and vision, the web portal is available 24 hours a day and provides a fast, user friendly range of online services. The aim is to eliminate time-consuming bureaucratic procedures for applications and enable easy access into DLS's core data.

The new internet services platform consists of four main pillars:

- Dynamic front page with information about the Department, such as offices, branches and the Citizen's Charter, and its services which include access to free maps, cadastral plans and a tool for calculating fees.
- Free online application for navigating to properties in real time through parcels, buildings, plan grids, aerial photography, planning zones, and other spatial features. Properties can be identified in a range of ways, including parcel characteristics, cadastral plans and valuation characteristics.

Two additional thematic online services, (a) the Topographical and (b) the Hydrographical, are also available with very important attributes, with options for search, printing and web-service access.

- Electronic application submission via the e-applications dashboard which also hosts personal profiling and offers monitoring of registered applications. In addition, users can purchase maps, export and upload data to the Department, submit boundary information, correct errors, raise any objections, release mortgages, and request copies of title certificates. The application also includes the capability of exporting taxation data to the Local Government and to the Sewerage Boards. It also enables the online updating of new buildings and roads characteristics.

- Implementation of the INSPIRE Directive through a specialised and dedicated geoportals platform integrated within the DLS Portal. INSPIRE is based on the infrastructures for spatial information that are created by the Member States. They are made compatible with common implementing rules, and supplemented with measures at Community level. Network services, make it possible to discover, transform, view and download spatial data and also to invoke spatial data and

e-commerce services from various Governmental sources, according to the INSPIRE Directive.

Following the launch of the web portal – <http://portal.dls.moi.gov.cy/en-us/homepage/pages/default.aspx> – DLS remains committed to the continuous improvement of its services and the development of new applications.

