

WPLA Fraud Task Group Questionnaire

May 2019

39

Total Responses

Date Created: 10th May 2019

Complete Responses: 25

Q1: Does your organization hold land title registration information in computerized/electronic format?

Answered: 39 Skipped: 0

Answer Choices	Responses %	Responses Number
Yes	100%	39
No	0%	0
Total	100%	39

Q2: Is this information open to public inspection?

Answered: 36 Skipped: 3

Answer Choices	Responses %	Responses Number
All	50%	18
Some	42%	15
None	8%	3
Total	100%	36

Q3: Are there limits on what information can be made available electronically?

Answered: 34 Skipped: 5

Answer Choices	Responses %	Responses Number
Yes	54%	21
No	46%	13
Total	100%	34

Q4: If the information is open to public inspection, are there limits as to who may apply for it?

Answered: 35 Skipped: 4

Answer Choices	Responses %	Responses Number
Yes	51%	18
No	49%	17
Total	100%	35

Q5: Are different methods of application available to distinct groups of customers?

Answered: 35 Skipped: 4

Answer Choices	Responses %	Responses Number
Yes	66%	23
No	34%	12
Total	100%	35

Q6: Do you make property-related public information available to the general public online?

Answered: 35 Skipped: 4

Answer Choices	Responses %	Responses Number
Yes	89%	31
No	11%	4
Total	100%	35

Q7: If the answer to 6 is YES, do you require online applicants to register their details with you before supplying the information?

Answered: 32 Skipped: 7

Answer Choices	Responses %	Responses Number
Yes	53%	17
No	47%	15
Total	100%	32

Q8: If the answer to 7 is NO, do you have any method of identifying online applicants, or are they effectively anonymous?

Answered: 20 Skipped: 19

Answer Choices	Responses %	Responses Number
Identified	55%	11
Anonymous	45%	9
Total	100%	20

Q9: Is the same information available to anonymous online applicants as to identifiable users of your other paper/electronic services?

Answered: 32 Skipped: 7

Answer Choices	Responses %	Responses Number
Same	22%	7
Different	78%	25
Total	100%	32

Q10: If you limit the information available to anonymous online applicants, please state which of the following are specifically not available to these applicants:

Answered: 27 Skipped: 12

Answer Choices	Responses %	Responses Number
Details of proprietors' names and addresses	40%	10
Price paid information	85%	23
Details of mortgages	74%	20
Details of amount secured	85%	23
Copies of transfer documents	85%	23
Copies of mortgage	85%	23
Documents	77%	21
Copies of any signed documents	85%	23
None of these: we edit documents to remove sensitive information/signatures	15%	4
None of these: we have other ways of limiting the information	19%	5

Q11: Do you think that registration fraud in your jurisdiction is increasing, has reached a steady level, or is decreasing? Please provide any statistics or examples you may have to support this view

Answered: 28 Skipped: 11

Answer Choices	Responses %	Responses Number
Increasing	4%	1
Steady	46%	13
Decreasing	50%	14

Q12: Do you identify attempted fraudulent registrations?

Answered: 30 Skipped: 10

Answer Choices	Responses %	Responses Number
Yes	67%	20
No	33%	10
Total	100%	30

Q13: Do you monitor trends in fraudulent registration?

Answered: 29 Skipped: 10

Answer Choices	Responses %	Responses Number
Yes	52%	15
No	48%	14
Total	100%	29

Q14: Have you identified any significant trends in fraudulent activities since the introduction of electronic services?

Answered: 30 Skipped: 9

Answer Choices	Responses %	Responses Number
Yes	17%	5
No	83%	25
Total	100%	29

Q15: Have you identified any clear links between fraudulent trends and the use of electronic services?

Answered: 31 Skipped: 8

Answer Choices	Responses %	Responses Number
Increased fraudulent activity	3%	1
Decreased fraudulent activity	19%	6
Neither of these	77%	24
Total	100%	31

Q16: Have you developed methods of detecting/preventing potential fraudulent activities?

Answered: 32 Skipped: 7

Answer Choices	Responses %	Responses Number
Yes	75%	24
No	25%	8
Total	100%	32

Q17: If any such measures have been introduced, have they been successful?

Answered: 26 Skipped: 13

Answer Choices	Responses %	Responses Number
Very Successful	46%	12
Fairly Successful	50%	13
Not very Successful	4%	1
Not at all Successful	0%	0
Total	100%	26

Q18: Do you regularly review, evaluate and improve these measures?

Answered: 30 Skipped: 9

Answer Choices	Responses %	Responses Number
Yes	60%	18
No	40%	12
Total	100%	30

Q19: Do you have a network of key organizations in your jurisdiction that coordinates efforts to combat fraud?

Answered: 31 Skipped: 8

Answer Choices	Responses %	Responses Number
Yes	48%	15
No	52%	16
Total	100%	31

Q20: Do you believe that sharing intelligence between organizations in different jurisdictions across the UNECE region would be helpful in combating fraud?

Answered: 32 Skipped: 7

Answer Choices	Responses %	Responses Number
Yes	94%	30
No	6%	2
Total	100%	32

Q21: Do you pay compensation if someone suffers a loss due to registration fraud?

Answered: 30 Skipped: 9

Answer Choices	Responses %	Responses Number
Yes	50%	15
No	50%	15
Total	100%	30

Q22: Do you keep a record of how much is paid and/or in what circumstances?

Answered: 27 Skipped: 12

Answer Choices	Responses %	Responses Number
Yes	44%	12
No	46%	15
Total	100%	27

Q24: Do you pursue fraudsters for reimbursement of any sums of money paid out in compensation?

Answered: 28 Skipped: 11

Answer Choices	Responses %	Responses Number
Yes	43%	12
No	47%	16
Total	100%	28

Q25: How successful are you in recovering some or all of these sums of money?

Answered: 15 Skipped: 24

Answer Choices	Responses %	Responses Number
Very	0%	0
Fairly	27%	4
Not very	33%	5
Not at all	40%	6
Total	100%	15

Q26: Do you think that a cohesive region-wide strategy to combat land registration fraud would be effective?

Answered: 29 Skipped: 10

Answer Choices	Responses %	Responses Number
Yes	90%	26
No	10%	3
Total	100%	29

Q27: Do you have a notarial system in your jurisdiction?

Answered: 32 Skipped: 7

Answer Choices	Responses %	Responses Number
Yes	69%	22
No	31%	10
Total	100%	32

Q28: Do you think that the participation of notaries reduces the likelihood of registration fraud?

Answered: 29 Skipped: 10

Answer Choices	Responses %	Responses Number
Yes	38%	11
No	3%	1
Please explain	59%	17
Total	100%	29

Not all of the explanations were received so we don't know if the 17 who explained their answer thought yes or no

Q29: Do you have formal training for technical staff to assist in the detection of fraud?

Answered: 30 Skipped: 9

Answer Choices	Responses %	Responses Number
Yes	27%	8
Informal training only	30%	9
No training	43%	13
Total	100%	30