

SERVICES CORRIGENDUM/CLARIFICATION NOTICE 2

22/10/2020

Open Maps for Europe: The Development and Enhancement of a User Interface

400/001/SER-2020

The following questions and answers are published:

	Question	Answer
1	Do you have an approximate size for each dataset or total - 5TB, 10TB, 20TB?	<p>EGM: FGDB 299 MB, SHP 503MB</p> <p>ERM: Zip File 2GB</p> <p>EuroDEM: Zip file 1 GB</p> <p>Gazetteer: 300 MB, Zip file 100 MB</p> <p>Image Service: The whole European mosaic with Web-Tiffs and pyramids are approx. 800 GB data volume</p>
2	<p>Annex I –Technical Requirements and Dependencies</p> <p>Is the source data already tiled in a way that supports bulk download?</p>	<p>Most of the data is currently available as downloads to end users:</p> <p>ERM is available as SHP or FGDB</p> <p>EGM is available as SHP or FGDB</p> <p>Gazetteer is available as a Geopackage</p> <p>EuroDEM is available as ESRI Grid, ESRI Grid ASCII, GeoTIFF, XYZ ASCII</p> <p>We would like the contractor to consider best practice and user requirements when providing the download options. This may require technical input when considering bulk downloads.</p>
3	<p>Section 4.2.1 states that "Users access it via the EuroGeographics website on a seamless journey from the Maps for Europe.</p> <p>Does this mean a single sign on capability / user registration process already exists and should be used in</p>	<p>No there is no user registration process already within the EuroGeographics website. The only log in for the website is for members of EuroGeographics who access the members only area. This is not linked to this project.</p>

	<p>the solution?</p> <p>If so - who manages this solution?</p>	<p>There is a user registration process currently in the existing Open ELS User interface.</p> <p>We would ask contractors to consider best practice in accepting and managing open data licenses for end users.</p>
4	<p>Our solution is delivered as a fully managed service deploy on the Azure cloud. Can you confirm cloud based solutions are allowed/expected?</p>	<p>Yes cloud based solutions are welcomed, please include any implications for EuroGeographics within your response of this solution.</p>
5	<p>ANNEX III – Organisation & Methodology - Lot 1</p> <p>You ask tenderers to consider "Hosting of the User interface and providing a back-up service"</p> <p>In this context can you confirm what you mean by back-up service - is it fail over of the UI or data backup.</p>	<p>We would expect both. If there was a critical situation with the interface AND / OR access to the data via the contractors servers were unavailable for any reasons, the interface and associated data could be made available as soon as possible via a backup situation.</p>

The Tender dossier is therefore supplemented by these Clarifications.